

GameChanger for VHSL Coaches

- I. **About GameChanger**
- II. **Pitch Counts**
- III. **Getting Started**
- IV. **Customer Support & FAQs**
- V. **VHSL Member School FAQs**

Section I. About GameChanger

GameChanger is a FREE scoring app used by close to 50% of varsity high school programs in the country and by 43% of varsity programs in Virginia in 2016 alone.

Available on [Apple](#) & [Android \(Beta\)](#) devices, GameChanger allows coaches to sync their accounts with a MaxPreps account to auto-sync stats, box scores and pitch counts.

During a game, a scorekeeper, coach, bench player or student manager records every pitch and play on our award-winning app, giving the coaching staff valuable in-game stats and spray charts. After the game, box scores and recap stories are instantly available to share with fans, parents and the media. Season stat totals are automatically updated for review.

Additionally, coaches, players, parents and fans can use GameChanger's robust team communication tools to send and receive urgent team messages, such as changes to practice or game times. Fans can also follow the game in real-time just like the pros.

Since 2009, GameChanger has scored over 10 million games and over 165,000 teams will use GameChanger in 2017 and is partnered with industry leaders such as MaxPreps, USA Baseball, USA Softball, Little League®, Babe Ruth League, Cal Ripken Baseball, Nike and Sports Engine.

Section II. Pitch Counts

GameChanger automatically tracks over 150 statistics when a scorekeeper uses the app to score their team's games, including pitch counts. Those pitch counts are recorded for every pitcher that pitches in a game, for both teams, and displays them on the active scoring screen and in an aggregate dashboard in the app.

Coaches also have the ability to set up customized Pitch Count Alerts to notify them when a pitcher is closing in on and has hit a predetermined pitch count threshold.

The pitch counts are tallied and recorded in the box score and season stats pages for accurate record keeping.

At the end of each day of competition in the state of Virginia, a report is delivered to the VHSL of every pitcher who threw a pitch in a game that day, their pitch count, game date, opponent, scorer and link to the game in GameChanger. This report is private and solely for the benefit of reporting and regulating the pitch count rules in the state of Virginia.

Note: When two teams compete and score their games, separately, in their respective GameChanger accounts, BOTH complete pitch count totals are reported from BOTH versions of the game in the pitch count report, though, per VHSL rules, the Home Team's Pitch Count record will stand as the official pitch count for all pitchers in a respective game.

Section III. Getting Started

Have An Existing GameChanger Account?

If you have used GameChanger before for your high school team:

1. If you use MaxPreps, update your Schedule & Roster in MaxPreps first (more info [here](#)).
2. Log in to GameChanger with your own username/password: [GC.com/login](https://gc.com/login).
3. Locate your high school team from last season under the **My Teams** dropdown menu.
4. Select **Create New Season**.
5. Follow the prompts to set up your team.
6. If you use MaxPreps, make sure to select the **Sync to MaxPreps** option.
7. Double-check that your Privacy is setup correctly (more info on Privacy [here](#)).
8. Assign up to 2 other Team Admins (i.e. scorekeepers or assistant coaches).
9. Log in to your app and score - or have your scorekeeper do this! (Note: Make sure to update your app from the App Store!).

Are You New to GameChanger?

If you have NOT used GameChanger before for your high school team:

1. If you use MaxPreps, update your Schedule & Roster in MaxPreps first (more info [here](#)).
2. Create a FREE GameChanger account with your own username/password: [GC.com/join](https://gc.com/join).
3. Create a new team: [GC.com/create](https://gc.com/create) (you may also create a team within the app)
4. Follow the prompts to set up your team.
5. If you use MaxPreps, make sure to select the **Sync to MaxPreps** option.
6. Double-check that your Privacy is setup correctly (more info on Privacy [here](#)).
7. Assign up to 2 other Team Admins (i.e. scorekeepers or assistant coaches) that can have free access to your team.
8. Download the app for your [Apple](#) or [Android \(Beta\)](#) device, log in and score - or have your scorekeeper do this step!

Section IV. Customer Support & FAQs

GameChanger has a broad FAQ database, as well as an online Customer Support team that will respond to issues or inquiries within an hour. You can find us online or via email:

- FAQs & Support: [GC.com/help](https://gc.com/help)
- Email: help@gc.com

Specialized Support for VHSL Coaches

GameChanger has agreed to set up a specialized prioritization for VHSL coaches writing in to our Customer Support system that alerts the team to a high priority case for VHSL coaches and to try to resolve it as fast as possible.

Note: Because our support system is email/online based, this service should be considered “live”, though we will respond to a VHSL case within three (3) hours or less.

To take advantage of this prioritized support system, you MUST put “VHSL” in the title of your email or support ticket. For example, if you have an issue with trying to merge duplicate players that your scorer might have created, you might title your email, “VHSL - Need to Merge Duplicate Players”.

Section V. VHSL Member School FAQs

Is the use of GameChanger mandatory?

Yes, the 2017 pitching policy mandates the use of GameChanger for pitch count tracking of all pitchers.

Do I have to track my junior varsity pitchers’ pitch count totals using GameChanger?

While varsity and junior varsity pitchers are subject to the same pitching policy, the VHSL League office seeks varsity pitch count totals for reporting purposes. While the use of GameChanger to track junior varsity pitch counts is not essential, it is highly recommended.

Do I have to report my pitch count totals to someone in the VHSL office and, if so, how do I do so?

As long as schools track pitch counts in the GameChanger application, no additional action is required.

GameChanger will provide a daily report to the VHSL office and league staff will post the information on the VHSL website.

What if we do not have Wi-Fi access available at our baseball field?

Wi-Fi is not necessary for recording pitch count totals, as pitches are recorded on your device via the GameChanger application.

If you utilize an Apple iPhone or Android phone, the game data is automatically synced to GameChanger’s servers via your cellular connection. Note: GameChanger uses very minimal data and should have minimal impact on your monthly data plans.

If you utilize an Apple iPad, iPod Touch or any Android tablet with Wi-Fi only capabilities, the GameChanger application automatically stores your game data on the device. Once your device is returned to an area where Wi-Fi is available, the data is automatically uploaded to the GameChanger database for reporting to the VHSL office. Note: Your device must be able to access a Wi-Fi network for automatic sync to occur with any login/password credentials saved (if necessary).

Can the public (parents, opposing coaches, etc.) view the additional game management and statistical information, such as batting averages and hitting spray charts available through the GameChanger application?

Coaches control access to private team statistics and must grant permission for parents, booster club

members, or other individuals to share the information. This privacy setting occurs during initial team setup and can be edited later if necessary. It is recommended that coaches DO NOT skip the Privacy portion of the Team Setup process if they care about limiting access to their team data.